



DISTRICT OF COLUMBIA AMBER ALERT PLAN

America's Missing: Broadcast Emergency
Response

For the District of Columbia Broadcast Area

Prepared by the
District Department of Transportation
In cooperation with the
Metropolitan Police Department, DC
Emergency Management Agency
Broadcasters Association
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TABLE OF CONTENTS

I.	Background.....	2
II.	Statement of Purpose.....	2
III.	Secondary Components of the AMBER Alert System.....	3
	• Coordinating Law Enforcement Agency.....	3
	• DC’s AMBER Alert Plan Advisory Board.....	3
	• Advisory Board Responsibilities and Procedures.....	4
IV.	Activation of the DC AMBER Plan.....	4
V.	Definitions.....	6
VI.	Emergency Management Agency Procedures.....	7
VII.	District Department of Transportation Procedures.....	8
VIII.	Broadcasters Procedures.....	9
VIX.	Cancellation of the Alert/Locating the Child.....	14
X.	Activation Request Form.....	15
XI.	DC Law Enforcement Agencies.....	18
XII.	DC AMBER Plan Check Sheet/Reporting Law Enforcement Guidelines.....	19
XIII.	DC AMBER Plan Check Sheet/EAS Broadcasters.....	20
XIV.	Stakeholders Telephone Numbers.....	21

I. BACKGROUND

Amber Hagerman, a nine-year-old from Arlington, Texas, was abducted in 1996 while innocently riding her bicycle. Her body was found four days later. In response to community concern following this tragedy, the Association of Radio Managers with the assistance of area law enforcement in Arlington, Texas, created the "AMBER Plan." Named for Amber Hagerman, AMBER stands for America's Missing: Broadcast Emergency Response"

Under the Plan, radio and television stations volunteer to immediately interrupt programming to broadcast information about a child abduction by using the EAS, a system typically used for weather or other civil emergencies. Since the AMBER Plan was established in Texas, many areas across the country have adopted a similar emergency alert plan on the local, regional, or statewide level. The plan is simple -- to alert the public as quickly as possible to a child abduction in hopes of gaining information which will lead to the safe recovery of that child and the capture of the abductor. Between 1996 and 2004, AMBER Alerts have been credited with the safe return of hundreds of children.

The National Center for Missing and Exploited Children (NCMEC) has endorsed the use of the AMBER Plan as used in Texas to assist in the most serious child abduction cases and is promoting the use of such emergency alert plans nationwide. The NCMEC has carefully assessed all current plans in use around the country and has developed a guidebook entitled "AMBER Alert, America's Missing Broadcast Emergency Response."

II. STATEMENT OF PURPOSE

Sadly, more than 2,000 children are reported missing every day across America. Tragically, many of these children are never returned to their families, and many are victims of assault and murder. A 1997 study by the Washington State's Attorney General indicated that 74% of children abducted and murdered by strangers were killed within three hours of being abducted.

Realizing that time is of the essence in these cases, Law Enforcement agencies across the United States agree that the abduction of a child is of the highest priority for response and investigation. In furtherance of this type of investigation, a carefully planned and quick notification to the public by the dissemination of information to commercial broadcast stations is paramount. The broadcast media voluntarily provide their valuable airtime to inform the public that a child has been abducted in the belief that such information is in the best interest of the community.

During child abduction emergencies, the broadcast media are the conduit between law enforcement officials and the public in making sure that the most timely and accurate information possible quickly reaches the intended audience. Broadcasters are among the *first responders*, those who transmit the early, rapid AMBER Alerts, giving citizens the basic information that will allow them to aid in the successful recovery of abducted children.

The broadcast stations upon receipt of an AMBER activation will provide announcements and bulletins to the public.

It has been proven that the “AMBER Plan”, is a valuable tool in the recovery of abducted children.

The purpose of the DC AMBER Plan is for the Metropolitan Police Department, DC, which is the principal Law Enforcement agency, the US Park Police and the United States Capitol Police, to collaborate with area broadcasters in child abduction investigations for the safe and swift return of our children. Going beyond the traditional methods of facsimile and Teletype, this Plan includes the use of Internet technology supported by a secure satellite communications system called EMnet, as well as Dynamic Message Signs (DMS) and other traveler information systems to rapidly distribute the information. The DC AMBER plan is designed to integrate with evolving Statewide plans in Virginia and Maryland.

III. SECONDARY COMPONENTS OF THE AMBER ALERT SYSTEM Public Utilities Communications Systems

Notification of the major public utilities within the District of Columbia, which have communications systems capable of notifying their field employees when the District’s AMBER Alert Plan is activated. These utilities include PEPCO, WASA, Verizon, Metro Transit and Washington Gas.

District of Columbia’s AMBER Alert Plan Advisory Board

The District’s AMBER Alert Plan should receive guidance from an Advisory Board consisting of seven members. These members should represent the Metropolitan Police Department, DC Emergency Management Agency, District Department of Transportation, the United States Park Police, the United States Capitol Police and two individuals from the MDCD Broadcasters Association (one member representing radio, and one member representing television broadcasters.)

Advisory Board Responsibilities and Procedures

The Advisory Board (referred to as the “Board”) shall convene quarterly to review the District’s AMBER Alert Plan. The Board shall review all regional plans to ensure:

1. Each Plan contains criteria, which are not in conflict with the District’s AMBER Alert Plan.

The Board shall also meet, **within two weeks** “after” the activation of each AMBER Alert to review activities to ensure all procedures were followed.

IV. ACTIVATION OF THE DC AMBER PLAN

The District of Columbia Metropolitan Police Department (MPDC) is the principal Law Enforcement agency in DC and shall act as the lead agency in the coordination and activation of the DC AMBER Plan. All other Police Agencies in DC, i.e. US Park, Federal Protective and the United States Capitol Police, etc. shall coordinate and make all requests to the MPDC for the activation of the AMBER Alert Plan.

The Metropolitan Police Department, DC (MPDC) can only set activation of the AMBER Alert Plan in motion for the District of Columbia (DC). All other police agencies in the District of Columbia making requests for the activation, **MUST** contact the DC Metropolitan Police Department’s on duty AMBER Coordinator who will confirm that an alleged abduction meets the investigative criteria for an AMBER Alert activation. Only when the AMBER Alert Administrator (Commander of the Youth and Preventive Services Division) via the AMBER Alert coordinator, agrees with the investigating officer, may an alert be issued by the Metropolitan Police Department, DC.

The MPDC AMBER Alert Coordinator shall verify that:

- 1.) The abducted child must be 17 years of age or younger, and the law enforcement agency believes the child has been abducted (unwillingly taken from their environment without permission from the child’s parent or legal guardian).

Child abduction by a non-custodial parent is not a case that would routinely meet the DC AMBER plan criteria. Unless the investigating agency can articulate a reasonable suspicion that the parent intends to physically harm the child.

- 2.) The law enforcement agency believes the abducted child is in imminent danger of serious bodily harm or death.
- 3.) A law enforcement investigation has taken place that verified the abduction (i.e., eyewitness account) or eliminated alternative explanations;
- 4.) There must be sufficient information about the child; abductor and / or suspect to disseminate to the public that could assist in locating the child, suspect, and/or the suspect's vehicle;
- 5.) The abductor and/or child are likely to still be in the broadcast area;
- 6.) The reporting agency provides the incident report number to the Metropolitan Police Department, DC's AMBER Coordinator;
- 7.) The Child must be entered in the Washington Area Law Enforcement System (WALES) and the National Crime Information Center (NCIC).

After an abduction is confirmed, and the investigating officer's report has been entered into the N.C.I.C. System and the W.A.L.E.S. System, the AMBER Alert Coordinator shall activate the AMBER Alert. By immediately entering the child abduction emergency (CAE) information into the Emergency Management Network (EMnet) system, and the Internet web site www.DCAmberplan.com, this concurrently notifies the National Center for Missing and Exploited Children and the FBI.

The MPDC AMBER Coordinator shall also requests that the:

- 1.) DC Emergency Management Agency assist him in the activation of the AMBER Alert for a CAE – Child Abduction Emergency - code broadcast to the District of Columbia broadcast stations that are part of the DC's EAS Plan via the EMnet system.

The AMBER Coordinator shall further provide the EMA with an electronic request with all information that he is requesting to be disseminated by the EMA and subsequently distributed to the District Department of

- 2.) Upon activation of an AMBER ALERT, the District Department of Transportation's (DDOT), Traffic Management Center (TMC) shall activate the Dynamic Message Signs (DMS) and Highway Advisory Radio (HAR) system.

The AMBER Coordinator shall provide the DDOT with an electronic request with all information that he is requesting to be disseminated.

DDOT's TMC shall display pertinent information on the DMS signs and immediately contact the Washington Metropolitan Area Transit Authority (WMATA), Virginia Department of Transportation (VDOT), and the Maryland Department of Transportation (MDOT), Operations Centers and provide them with the AMBER information.

3.) The AMBER Coordinator shall request additional notifications be made through the Regional Incident Coordination Communications System (RICCS) or other text messaging systems by the DCEMA.

Through Memorandums of Understanding (MOU), the MPDC AMBER Coordinator may send information to secondary distributors, i.e. AOL to alert its subscribers, the Maryland and/or the Virginia State Police Headquarters AMBER Coordinators, who are the state points of contact for the coordination of all AMBER activations in their states.

If a DC AMBER Alert is not received via the EMnet system or its web site, it should not be considered valid.

V. DEFINITIONS

Abduction - A child is reported to be involuntarily missing from the person(s) having care-taking responsibilities if an eyewitness states that the child was taken by a person or persons for whom there are a physical description, a vehicle description (if one is involved), and a direction of travel from the point last seen. Lacking an eyewitness, there MUST exist articulable evidence that the child's disappearance was not voluntary.

Child - A person 17 years of age or younger*, and the subject of a missing person's report filed with a law enforcement agency in the District of Columbia and whose whereabouts are unknown.

*Particular consideration must be given when a child between the ages of 15 and 17 are reported missing as to their own behavior or mental capacity in some way contributing to the criminal activity. A child under 14 cannot legally give consent for any action and therefore that age group should be considered more at risk.

Broadcast to the Public

Stations will activate the AMBER alert to the public. After being notified by MPDC the media outlets may go to the website www.DCAMBERplan.com to verify and/or retrieve a text of the alert. The broadcast will include a unique to child abductions, and the alert should begin with the phrase:

"This is a Child Abduction Alert - please stand by for important information."

The AMBER Alert shall include the following:

1. A child has been abducted.
2. Where the abduction took place.
3. A description of the child, to include name, age, gender, and physical descriptors.
4. A description of the abductor, and gender.
5. A description of the vehicle involved.
6. The last known direction of travel of the suspect vehicle.
7. Instructions for the public to contact 911 with any information.

As programming permits, participating broadcasters may broadcast this alert four times per hour for the first two hours after the initial alert, continuing with three times per hour for the next three hours. The alert should conclude with a statement that person(s) who may locate the abductor should take no action other than to call 911 as soon as possible and provide law enforcement with the location. Updated alerts may be broadcast if significant new information that may result in the location of the abductor and/or the child has been developed, or if they have been found within 24 hours.

Once the first five hours have passed, the broadcasters may provide updated alerts for the next seven hours, (not to exceed 12 hours), if significant new information received may result in the location of the abductor, and/or the child, or, if within 24 hours, the child is found.

If within 24 hours the child is not found, the alert is self-canceling. If the cancellation resulted from investigative findings, contrary to the initial reported information, the reason for the cancellation shall be disseminated.

(Disclaimer: Unless otherwise negotiated with Law Enforcement and Broadcasters.)

The decision to rebroadcast the AMBER Alert information will be left up to each individual broadcasting station and is completely voluntary.

The District Department of Transportation (DDOT) shall display information about the alert on Dynamic Message Signs and Highway Advisory Radio.

VI. EMERGENCY MANAGEMENT PROCEDURES

The District of Columbia Emergency Management Agency (DCEMA) serves as the District of Columbia's single point of contact for the District of Columbia's Emergency Alert Plan (EAS) as mandated by the District Emergency Response Plan and the Federal Emergency Management Agency (FEMA).

The DCEMA shall serve as the backup input point for the MPDC for the transmittal of the information to the broadcasters via the EMnet system or other systems that are part of the DC EAS plan.

The DCEMA shall assist the MPDC in the dissemination of the AMBER Alert information via the following:

- Washington Area Warning System (WAWAS) segment of the National Warning System (NAWAS)
- The Citizens Alert System
- The City Wide 800 MHz radio system to other agencies using the system
- The Roam Secure Alert Network information system
- Pagers, Cell Phones and E-mail Systems
- EMnet

VII. DISTRICT DEPARTMENT OF TRANSPORTATION PROCEDURES

The District Department of Transportation maintains a 24/7 Traffic Management Center (TMC).

Only the Metropolitan Police Department's, DC AMBER Alert Coordinator will notify, electronically, the District Department of Transportation, Traffic Management Center, to activate Dynamic Message Signs (DMS) and Highway Advisory Radio (HAR) upon confirmation of a child abduction alert. DDOT's TMC shall disseminate information via:

- Pagers, Nextel cell phones and radios, text messages, fax and E-mail systems
 - Washington Area Warning System (WAWAS)
 - The City Wide 800 MHz radio system through DCEMA
 - EMnet
1. The TMC Lead Supervisor and/or designee(s) will immediately contact MPDC and reconfirm the details of the AMBER Alert; The TMC Supervisor and/or designee(s) shall go to the website www.DCAMBERplan.com to verify the activation of an AMBER Alert.
 2. Once confirmation is complete, the TMC Lead Supervisor and/or designee(s) will immediately activate the Dynamic Message Signs (DMS) with the appropriate message display; DMS's shall at a minimum display the

following information; Child AMBER Alert ***Vehicle Description ***Call 911 with Information.

3. Information shall be displayed for the first two hours after the initial alert. Information may be displayed for a longer period of time.
4. Highway Advisory Radio (HAR) stations shall also be programmed with all the details of the alert and shall conclude with the statement that the person(s) who may locate the abductor should not take any action other than to call 911 with the information. A TMC Lead Supervisor and/or designee(s) will program and activate the HAR Traffic Advisory Trailer System;
5. The TMC Lead Supervisor and/or designee(s) shall notify via phone, fax, text message and/or pager, VDOT, MDOT, WMATA Operations Centers and local utility companies (PEPCO, Verizon, WASA and Washington Gas) of a DC AMBER Alert activation;
6. The TMC Lead Supervisor and / or designee (s) shall monitor the AMBER Alert activation for the duration of the event. TMC personnel shall monitor CCTV cameras for child abductor vehicle.
7. The TMC Lead Supervisor and/or designee(s) will notify via test message key DDOT management personnel of the activation of an AMBER Alert;
8. Deactivation/Termination of an AMBER Alert Dynamic Message Sign display and/or a highway advisory radio broadcast will occur after an official AMBER Alert termination is issued by MPDC;

VIII. BROADCASTERS PROCEDURES

Radio, Television and Cable TV Broadcasters

The role of DC-area broadcasters who volunteer to participate in the District's AMBER Plan is to relay AMBER Child Abduction Alerts to the listening and viewing public as quickly as possible and as frequently as is practical. The broadcast media voluntarily provide their valuable airtime to inform the public that a child has been abducted in the belief that such information is in the best interest of the community.

During child abduction emergencies, the broadcast media are the conduit between law enforcement officials and the public in making sure that the most timely and accurate information possible quickly reaches the intended audience. Broadcasters are among the *first responders*, those who transmit the early, rapid AMBER Alerts, giving citizens the basic information that will allow them to aid in the successful recovery of abducted children.

The critical role played by broadcast journalists in an early response does not minimize the need for other media during AMBER Alert incidents. Cable companies, newspapers, and specialty publications also play a vital role in reaching all segments of the public. AMBER Alerts solicit the public's eyes and ears, and all media, regardless of audience or geographical reach, can help enlist the public's participation when a child is abducted. Consequently, all forms of media are important and needed.

In order to ensure confidence in the AMBER Alert, everyone in the partnership agrees to the following:

- Law enforcement will request an AMBER Alert activation to alert the public *only* when all established criteria for an Alert have been met;
- Law enforcement officials will provide complete, thorough information that is not legally prohibited and does not jeopardize the integrity of an investigation;
- Law enforcement officials recognize that broadcasters have a responsibility to the public to provide accurate thorough information;
- Law enforcement officials will quickly terminate an AMBER Alert when the threat is no longer imminent or apparent;
- News staffs at other broadcast stations, cable outlets, and newspapers will be able to obtain the same immediate information for dissemination purposes.
- The AMBER Alert message will include a phone number for the public to call;
- Law enforcement and other authorities, such as 911 centers, will provide a method for handling the tips and inquiries called in to the phone number once an AMBER Alert has been activated;
- Selective activation of Alerts will protect the integrity of the AMBER Alert system by reducing the risk that the public will become desensitized or misled by such alerts by preventing false or other misleading transmission of information to the media. The system for protection includes privileged activation transmissions using a secure, satellite-based delivery system among plan partners;
- Activation of an AMBER Alert will not prevent news organizations, including stations airing AMBER Alerts, from using Alert information for legitimate news purposes;
- Information gleaned by legitimate news operations but not provided in the AMBER Alert announcement will be disseminated to the public in normal news reports; nothing will be added to the EAS AMBER Alert message.
- Law enforcement will facilitate making information available to media, other law enforcement, (i.e., NCIC, NCMEC, state clearinghouses, LEADS, etc.) and secondary distributors BEFORE asking for the Alert.

- Law enforcement and broadcasters will agree to make equipment, time and personnel available for periodic tests of the system used for broadcasting the alert.

Once the case information has been entered into the appropriate systems, the MPD AMBER Alert Coordinator will inform the DC Emergency Management Agency electronically that an AMBER Alert is being issued. This communication will contain all relevant information that should be disseminated by EMA.

Once the information is received and verified by EMA, it will be distributed via the EMnet system to local broadcast media and the DC Department of Transportation.

If the AMBER Child Abduction Alert is not issued via EMnet or www.DCAMBERPlan.com, it should not be considered valid.

Media outlets in the District of Columbia will receive all details of the AMBER Child Abduction Alert via the EMnet system. This information can be verified by the media (and the public at large) at www.DCAMBERplan.com, however verification on the web site is not required for broadcasters to issue the AMBER Alert once it has been received through EMnet. The information received through EMnet by itself may be considered authentic and complete.

Upon receipt of the AMBER Alert from MPD, broadcasters will interrupt normal programming to advise the public of the Alert and to provide the relevant information which may aid in identifying the suspect, abducted child or the vehicle. The broadcast should begin with the phrase:

“This is an AMBER Child Abduction Alert – please stand by for important information.”

The alert shall include the following:

- A child has been abducted.
- When and where the abduction took place;
- A description of the child, including name, age, sex, height, weight, birthmarks, hair color, eye color, clothing, and other physical information.
- A description of the suspected abductor, including name, age, sex, height, weight, birthmarks, hair color, eye color, clothing, and other physical information.
- A description of the vehicle involved (if there is one), including make, model, color, year, license tag and state of issuance (if known).
- The last known direction of travel of the suspect vehicle.
- Instructions for the public to contact 911 with any information.

In addition, the following information may be included if known, and if transmitted as part of the Alert information:

- Roads and highways believed to be used by the suspect;
- Other transportation methods, such as taxi, bus, train, or airplane, which the suspect may use;
- Town, community, or state where the suspect and abducted child may be traveling;
- Confirmation that law enforcement believes the child to be in imminent danger;
- Reasons WHY law enforcement believes child to be in danger, reasons WHY law enforcement believes suspect is traveling to a certain destination or via certain route;
- Nothing will be added to the AMBER Alert message as received through EMnet.

The alert should conclude with a statement that person(s) who may locate the abductor should take no action other than to call 911 as soon as possible and provide law enforcement with the location.

Broadcast media representatives understand the power of words and the consequences of their indiscriminate use. As such, AMBER Alert messages must be carefully constructed to avoid using any word or phrase that might possibly alienate someone who might otherwise help. Particular care should be given to any mention of the following:

- Race or nationality (unless pertinent to a physical description);
- Physical or mental disabilities (unless pertinent to a physical description);
- Sexual preference (except where applicable, such as being listed on a State sex offender registry);
- Political affiliation;
- Religious preference;
- Other sensitive information that has no bearing on locating an abducted child.

As programming permits, participating media are encouraged to broadcast this alert four times per hour for the first two hours after the initial alert, and three times per hour for the next three hours. Updated alerts may be broadcast if significant new information that may result in the location of the abductor and/or the child has been developed, or if the alert is terminated.

Once the first five hours have passed, broadcasters may provide updated alerts for the next seven hours if significant new information is received which may result in the discovery of the child or abductor or, if within 24 hours, the child is found. No alerts need to be broadcast more than 12 hours following the abduction.

If within 24 hours the child is not found, the alert is self-canceling. If the criteria are met (as set forth below) for canceling an Alert before 24 hours have elapsed, broadcasters are free not only to stop broadcasting the Alert, but to inform the public that the Alert has been canceled and why. In particular, if the cancellation resulted from investigative findings contrary to the initial reported information, the reason for the cancellation may be disseminated unless otherwise negotiated with MPDC.

The decision to rebroadcast the AMBER Alert information will be left up to each individual broadcasting station and is completely voluntary.

In consideration for their voluntary assistance, the broadcast media expect:

- An Alert will be terminated immediately as soon as it has been determined that the announcement is no longer needed;
- An Alert will be issued based only on the criteria set forth in the DC AMBER Plan;
- Contact between broadcasters and law enforcement officials must be continuous;
- Law enforcement will respect the decision of broadcasters, not to air, or to delay airing, because of factors such as lack of proximity of the AMBER event to the station, the action of other stations in the market airing the Alert and programming concerns (e.g. sensitivity to children listening or watching, contractual obligations requiring the station to present programs uninterrupted [sports, etc.], availability of staff);
- The broadcast media will do their best to accommodate law enforcement requests for issuing AMBER Alerts, and that the media and law enforcement will work out ways to air alerts that do not conflict with contractual obligations (e.g., using crawls at the bottom of screens);
- The FCC requires stations to retain decision-making authority over material aired on their station.

It is critical that the lines of communication between broadcasters and MPDC officials be kept open at all times. The safe return of children must remain the paramount concern and focus. Contact should be made to the MPDC's AMBER Alert Coordinator, Captain Burt Henry, or his designee, at (202) 576-6766.

The termination of an AMBER Alert in a timely manner is critical to the system's ability to retain its credibility. Media broadcasts and DCMS advisories that continue after an Alert is no longer needed will desensitize the public to their message or worse, erode the public's confidence that the system works.

VIX. CANCELLATION OF THE ALERT/LOCATING THE CHILD

- Updates shall be provided to the MPDC by the investigating police agency.
- The investigating agency must notify immediately the MPDC regarding the termination of the Alert.
- After the termination of the DC AMBER Alert, any updates may continue to be made by the MPDC Public Information Office.



X. District of Columbia AMBER Plan

ACTIVATION REQUEST

Date/Time Rec:	Date/Time Approved:
Date/Time DCMPD Rec:	Date/Time Disapproved:

Initiating Agency	
Department	
Point of Contact	
Telephone Number	
Pager Number	
Cell Phone Number	
Case Investigator	
Case / CCN No.	

Child Information	
Child's Name (F,M,L)	
Child's Gender (M,F)	
Child's Race	
AGE and DOB:	
Height and Weight	
Eye Color	
Hair Color	
Clothing	
Scars, Marks, Tattoos	

Abduction Information	
Time of Abduction	
Location of Abduction	
Miscellaneous	



XI. DISTRICT OF COLUMBIA LAW ENFORCEMENT AGENCIES

1. District of Columbia Metropolitan Police Department (MPD)
2. United States Park Police (USPP)
3. United States Capitol Police (USCP)
4. Other jurisdictions within the DC Broadcast area whose Law Enforcement providers are eligible to participate in the AMBER Plan to their respective State Police AMBER Coordinators who are their points of contact as mandated in their respective state AMBER plans.



XII. AMBER PLAN CHECK SHEET

REPORTING LAW ENFORCEMENT AGENCY

GUIDELINES

- I. Child reported abducted – the decision to open a major case investigation has been made by the investigating agency and the following criteria exists:
 - Law enforcement verifies that a child has been abducted;
 - Law enforcement believes the circumstances surrounding the abduction indicate the child is in serious danger of bodily harm or death;
 - There must be enough descriptive information about the child; abductor and/or suspect's vehicle to believe an immediate broadcast alert would help.
 - The abductor and/or child are likely to still be in the broadcast area.
 - Non-custodial parental abduction without articulable reason to expect physical injury does not meet DC's AMBER Plan criteria.
- II. Police agency decides to request activation of DC's AMBER Plan.
- III. Once an activation has been authenticated, MPDC becomes the lead Agency.



XIII. DC AMBER PLAN CHECK SHEET BROADCASTERS

- I. Request received from lead police agency, MPDC for activation of DC AMBER Alert.
 - The information received through EMnet by itself may be considered authentic and complete.

- II. Activate the EMNet message
 - Use the “Child Abduction Alert” – CAE code.
 - Broadcast to all points.
 - Always use the precursor *“This is a Child Abduction Alert – Please Stand By for Important Information.”*
 - Always end with the disclaimer *“Citizens should take no action other than calling the Police if they see the child or suspect to report the location.”*

- III. Repeat the message through regular programming as scheduling permits.

- IV. Review the website www.DCAmberplan.com for additional information and updates.

- V. When a recovery is made within the first 24-hours, the alert will be updated. Broadcast a message to all broadcast points canceling the alert.



XIV. STAKEHOLDERS TELEPHONE NUMBERS

- Metropolitan Police Department, DC (MPDC) Youth Investigation Branch
Contact may be made by:
Telephone: (202) 576-6768
Fax: (202) 576-6561
- Emergency Management Agency (EMA).
Contact may be made by:
Telephone: (202) 727-6161
Fax: (202) 673-7054
- District Department of Transportation's (DDOT) Traffic Management Center (TMC) 24/7
Contact may be made by:
Telephone: (202) 671-DDOT(3368)
Fax: (202) 671-1846
- Maryland-District of Columbia-Delaware (MDCD) Broadcasters Association
Contact may be made by:
Telephone: (410) 653-4122
Fax: (410) 486-7354